

ICW Enhancement – RH

(May 1, 2024)

Product Compliance and Testing Management Platform

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1. Supplier Linkage to Multiple Supplier Agencies

(All SKU/Task list page)

RH can link the Supplier company to multiple Supplier Agencies.

Note: Please contact RH team to do the supplier linkage to supplier agency company if any requirement.

All the users under the linked Supplier Agency Company have the same visibility and access right:

- View the SKU/Task of the linked suppliers.
- Receive email notifications as listed below for SKU/Task of the linked suppliers.

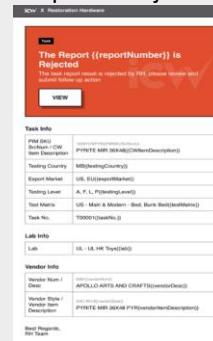
1. New Product Test is Assigned by RH



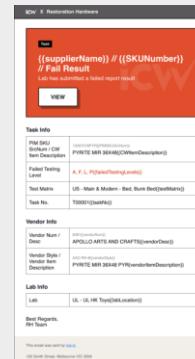
2. New Quote offered by lab Location



3. The report is Rejected by RH



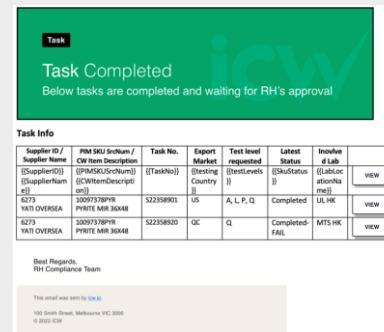
4. FAIL Result notifications



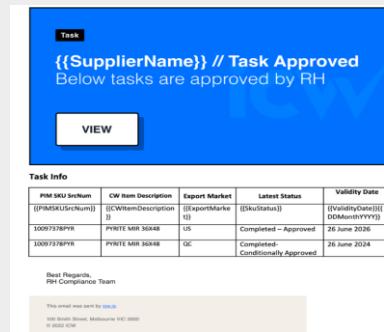
5. CAP upload Request by RH



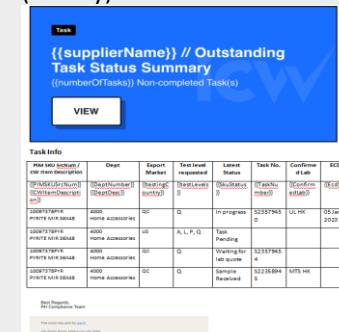
6. Task Completed by Lab (hourly)



7. Task Approved by RH (hourly)



8. Outstanding Task Status Summary (weekly)

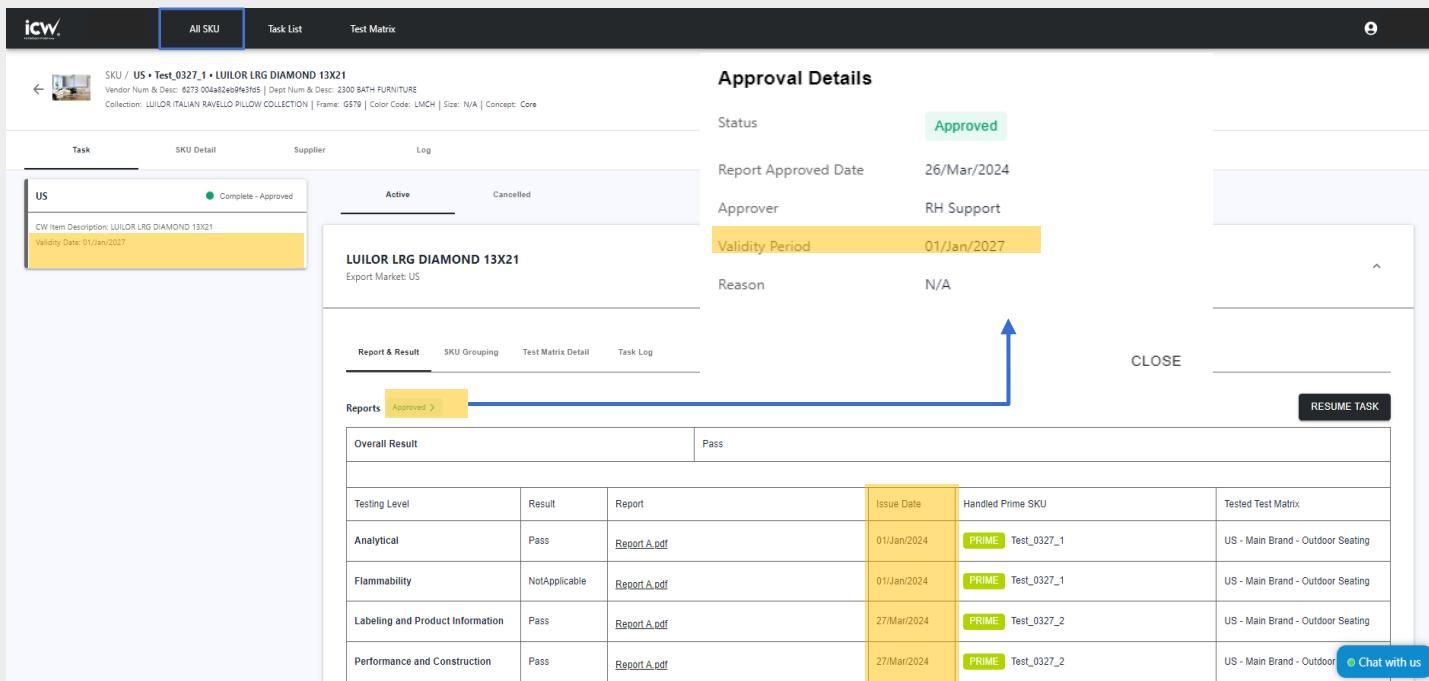


2 Validity

(All SKU/Task list page)

Validity is updated:

- **Validity Period** is the task's own validity date, which is determined by the concept (Baby & Child: 1 year; Teen/ Modern/ Core: 3 years) and the earliest report issue date (input by Lab when uploading the report), for the Prime SKU itself.
- **Validity Date** is the overall SKU validity for an export market which is determined by the earliest overall validity date among the connected PRIME SKUs.



SKU / US • Test_0327_1 • LUIJOR LRG DIAMOND 13X21
Vendor Num & Desc: 0273 004a82e9e3f05 | Dept Num & Desc: 2300 BATH FURNITURE
Collection: LUIJOR ITALIAN RAVELLO PILLOW COLLECTION | Frame: G579 | Color Code: LMCH | Size: N/A | Concept: Core

Task	SKU Detail	Supplier	Log
US	● Complete - Approved CW Item Description: LUIJOR LRG DIAMOND 13X21 Validity Date: 01/Jan/2027		Active Cancelled
LUIJOR LRG DIAMOND 13X21 Export Market: US			
Report & Result SKU Grouping Test Matrix Detail Task Log			
Reports Approved 3			
Overall Result		Pass	
Testing Level	Result	Report	Issue Date
Analytical	Pass	Report A.pdf	01/Jan/2024
Flammability	NotApplicable	Report A.pdf	01/Jan/2024
Labeling and Product Information	Pass	Report A.pdf	27/Mar/2024
Performance and Construction	Pass	Report A.pdf	27/Mar/2024
		Handled Prime SKU	Tested Test Matrix
		PRIME Test_0327_1	US - Main Brand - Outdoor Seating
		PRIME Test_0327_1	US - Main Brand - Outdoor Seating
		PRIME Test_0327_2	US - Main Brand - Outdoor Seating
		PRIME Test_0327_2	US - Main Brand - Outdoor Seating

Note:

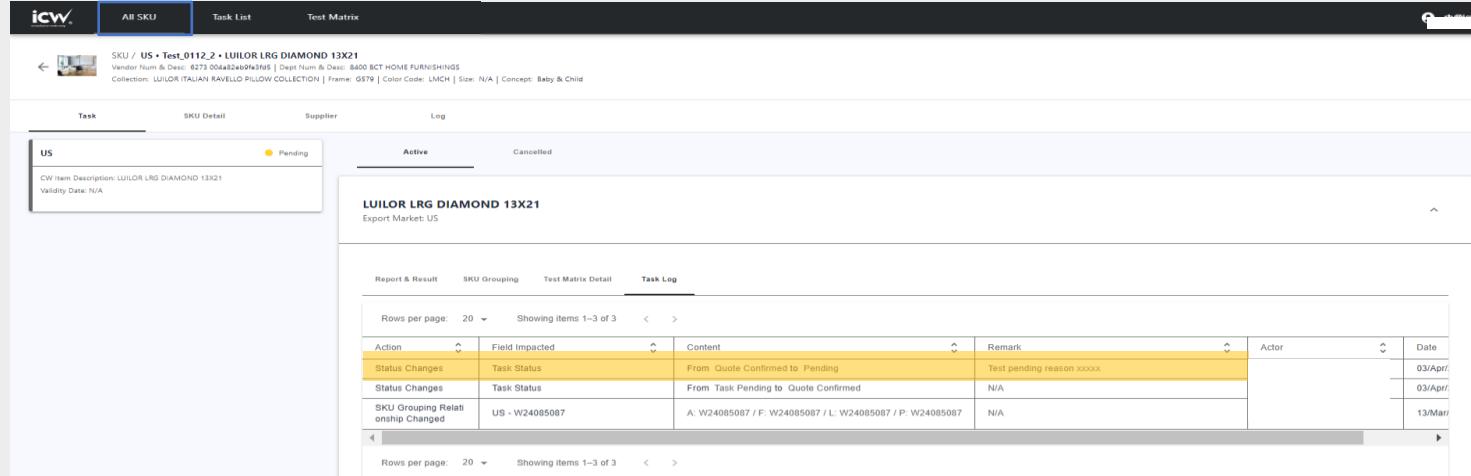
1. No matter the SKU is FULL PRIME, FULL PIM or HALF PRIME/ HALF PIM, the overall Validity Date is determined by the earliest overall validity date among the connected PRIME SKUs.
2. The overall Validity Date is available when the task is approved or conditionally approved.
3. The renewal logic, Validity Date and Validity Period are applicable for Regulatory only (US, EU, UK), not applicable for QC tasks.

3 Pending Reason in Log

(All SKU/Task list page)

Show the **Pending Reason in Log** when LAB update task status to “Pending” with reason provided.

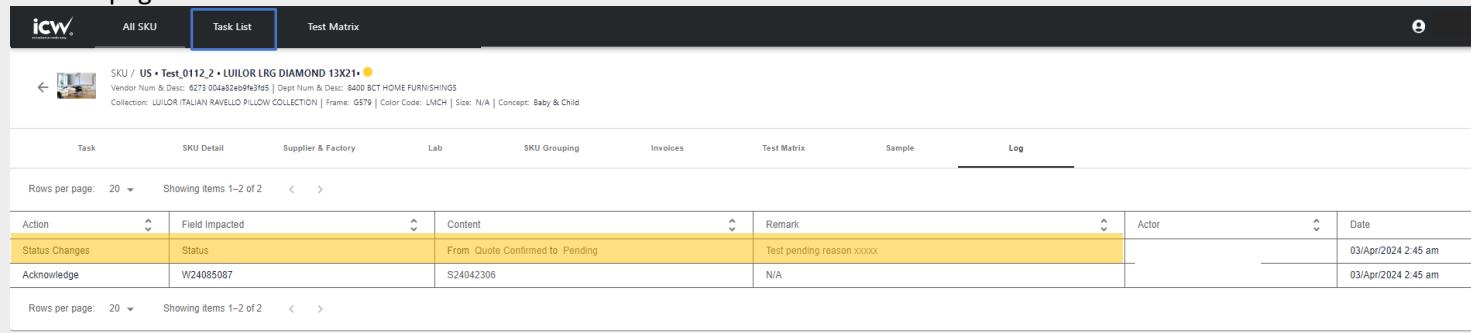
All SKU page:



The screenshot shows the 'All SKU' page with the 'Log' tab selected. A task for 'US' is listed as 'Pending'. The log table shows the following entries:

Action	Field Impacted	Content	Remark	Actor	Date
Status Changes	Task Status	From: Quote Confirmed to: Pending	Test pending reason xxxx		03/Apr/
Status Changes	Task Status	From: Task Pending to: Quote Confirmed	N/A		03/Apr/
SKU Grouping Relationship Changed	US - W24085087	A: W24085087 / F: W24085087 / L: W24085087 / P: W24085087	N/A		13/Mar/

Task list page:



The screenshot shows the 'Task List' page with the 'Log' tab selected. A task for 'US' is listed as 'Pending'. The log table shows the following entries:

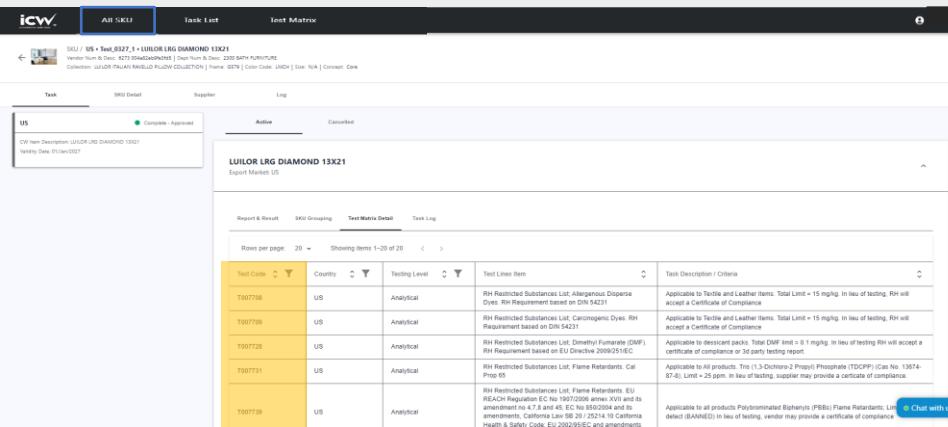
Action	Field Impacted	Content	Remark	Actor	Date
Status Changes	Status	From: Quote Confirmed to: Pending	Test pending reason xxxx		03/Apr/2024 2:45 am
Acknowledge	W24085087	S24042306	N/A		03/Apr/2024 2:45 am

4 Test code in Test Matrix

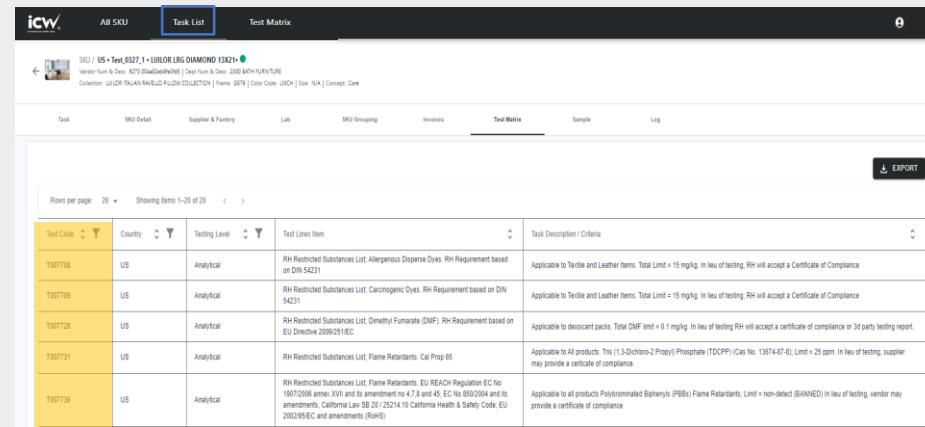
(All SKU/Task list page)

Added the **Test Code** for each Test Item in **All SKU> Test Matrix Detail** and in **Task List>Test Matrix**, in line with Test Item **Code in Test Matrix** module.

Test code in All SKU page > Test Matrix Detail



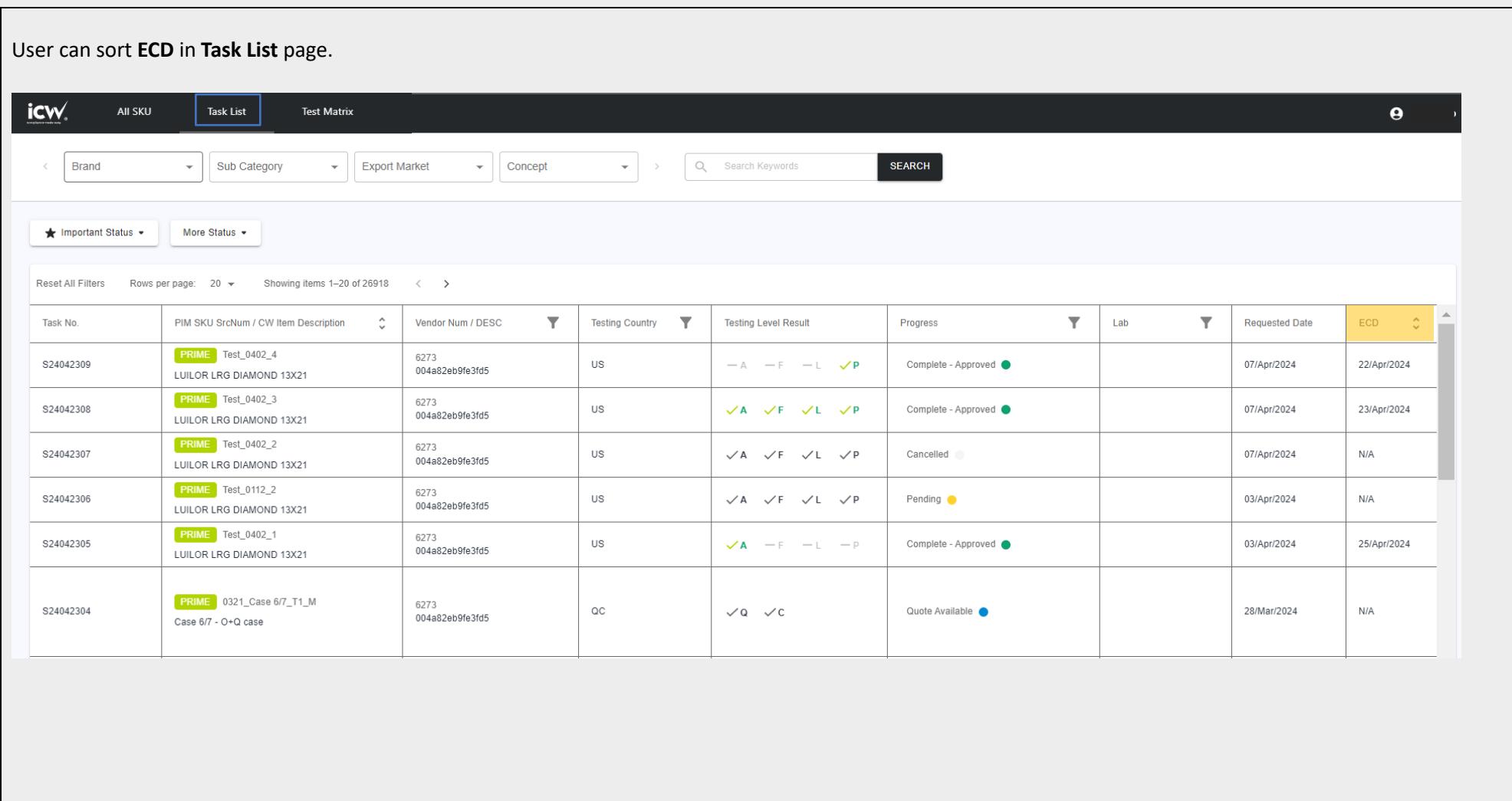
Test code in Task List page > Test Matrix



5 ECD

(Task list page)

User can sort ECD in Task List page.



Task No.	PIM SKU SrcNum / CW Item Description	Vendor Num / DESC	Testing Country	Testing Level Result	Progress	Lab	Requested Date	ECD
S24042309	PRIME Test_0402_4 LUILOR LRG DIAMOND 13X21	6273 004a82eb9fe3fd5	US	— A — F — L ✓ P	Complete - Approved ●		07/Apr/2024	22/Apr/2024
S24042308	PRIME Test_0402_3 LUILOR LRG DIAMOND 13X21	6273 004a82eb9fe3fd5	US	✓ A ✓ F ✓ L ✓ P	Complete - Approved ●		07/Apr/2024	23/Apr/2024
S24042307	PRIME Test_0402_2 LUILOR LRG DIAMOND 13X21	6273 004a82eb9fe3fd5	US	✓ A ✓ F ✓ L ✓ P	Cancelled ○		07/Apr/2024	N/A
S24042306	PRIME Test_0112_2 LUILOR LRG DIAMOND 13X21	6273 004a82eb9fe3fd5	US	✓ A ✓ F ✓ L ✓ P	Pending ●		03/Apr/2024	N/A
S24042305	PRIME Test_0402_1 LUILOR LRG DIAMOND 13X21	6273 004a82eb9fe3fd5	US	✓ A — F — L — P	Complete - Approved ●		03/Apr/2024	25/Apr/2024
S24042304	PRIME 0321_Case 6/7_T1_M Case 6/7 - O+Q case	6273 004a82eb9fe3fd5	QC	✓ Q ✓ C	Quote Available ●		28/Mar/2024	N/A

6 Factory City and Payer City

(All SKU page)

During SKU acknowledgement, Supplier can create the **Factory City** and **Payer City** when it's not available from dropdown list.

Create Factory Info

Factory Company Name

Factory Location

Factory Address

Factory Address (in Local Language)

Factory Country Factory State

United States (USA) Florida

Factory City
 Add "test_city"

Contact Person Information

Contact Person Name

Contact Person Email Contact Person Phone Number

CANCEL CREATE

Create Payer Info

Invoice Currency

Payer Company Name

Payer Address

Payer Country Payer State

United States (USA) California

Payer City
 Add "test city"

Contact Person Information

Contact Person Name

Contact Person Email Contact Person Phone Number

CANCEL CREATE